

## Hotel Extranet Support and GTA Contact Centres

For queries on GTA bookings, please contact GTA Contact Centres listed further below.

Please contact the **GTA Extranet Support** for questions on the system functionalities or if you have a technical issue.

Where your hotel is located	Extranet Support Email	Extranet Support Telephone
EUROPE Europe and Mauritius, Seychelles, Maldives, beach in Turkey and in Egypt	<a href="mailto:lon.gtaextranetsupport@gta-travel.com">lon.gtaextranetsupport@gta-travel.com</a>	T: +44 20 3170 5091 T: +44 20 3170 5092
AMERICAS United States of America, Canada, Caribbean, all Latin America	<a href="mailto:NYC.GTAextranetsupport@gta-travel.com">NYC.GTAextranetsupport@gta-travel.com</a>	T: +1 866 930 2448
ASIA PACIFIC, MIDDLE EAST & AFRICA Japan, South Korea, Guam, Palau, Northern Mariana Islands (Saipan etc )	<a href="mailto:tyo.gtaextranetsupport@gta.co.jp">tyo.gtaextranetsupport@gta.co.jp</a>	T: +81-3-5791 8470
China, Taiwan, Singapore, Malaysia	<a href="mailto:china.gtaextranetsupport@gta-travel.com">china.gtaextranetsupport@gta-travel.com</a>	T: +886 2 2183 3515 T: +86 10 5816 7215 T: +86 21 6171 1377
Hong Kong, Philippines, Macau, Thailand, Laos, Vietnam, Cambodia, Myanmar, Maldives, Brunei, Indonesia (except Bali)	<a href="mailto:sin.gtaextranetsupport@gta-travel.com">sin.gtaextranetsupport@gta-travel.com</a>	T: +852 2102 6110 T: +66 2654 6149
Australia, New Zealand, South Pacific Islands & Bali	<a href="mailto:syd.gtaextranetsupport@gta-travel.com.au">syd.gtaextranetsupport@gta-travel.com.au</a>	T: +61 2 9493 9927
Middle East, Africa, India, Sri Lanka & Nepal	<a href="mailto:dxb.gtaextranetsupport@gta-travel.com">dxb.gtaextranetsupport@gta-travel.com</a>	T: +971 4 457 6200 Ext 146014



## GTA Contact Centre – handling EUROPE reservations

Please contact the following Contact Centre for all queries relating to GTA bookings.

Where your hotel is located	Contact Centre Email	Contact Centre Telephone
United Kingdom, Ireland, Israel	<a href="mailto:lon.fitinbound.u@gta-travel.com">lon.fitinbound.u@gta-travel.com</a>	T: +44 845 872 7137
Italy, San Marino, Malta, Denmark, Norway, Iceland, Sweden, Finland	<a href="mailto:lon.fitinbound.d@gta-travel.com">lon.fitinbound.d@gta-travel.com</a>	T: +44 845 872 7133
Spain, Andorra, Portugal, Gibraltar, Cuba	<a href="mailto:lon.fitinbound.e@gta-travel.com">lon.fitinbound.e@gta-travel.com</a>	T: +44 845 872 7136
France, Monaco, Belgium, Netherlands, Luxembourg, Switzerland	<a href="mailto:lon.fitinbound.h@gta-travel.com">lon.fitinbound.h@gta-travel.com</a>	T: +44 845 872 7131
Russia, Eastern Europe, Balkans, Baltics, Turkey, Cyprus, North Cyprus, Greece, Germany, Austria	<a href="mailto:lon.fitinbound.g@gta-travel.com">lon.fitinbound.g@gta-travel.com</a>	T: +44 845 872 7135

## GTA Contact Centre – handling AMERICAS reservations

Please contact the following Contact Center for all queries relating to GTA bookings.

Where your hotel is located	Contact Center Email	Contact Center Telephone
United States of America, Canada, Caribbean and all Latin America	<a href="mailto:nyc.hotelquery@gta-travel.com">nyc.hotelquery@gta-travel.com</a>	T: +1 212 843 9778



## GTA Contact Centre – handling ASIA PACIFIC, MIDDLE EAST & AFRICA reservations

Please contact the following Contact Centre for all queries relating to GTA bookings.

Where your hotel is located	Contact Centre Email	Contact Centre Telephone
Australia, New Zealand & South Pacific Islands	<a href="mailto:bkk.hotelres.p@gta-travel.co.th">bkk.hotelres.p@gta-travel.co.th</a>	T: +61 2 94939994 T: +64 9 3004180
Thailand	<a href="mailto:bkk.inbound.hotelres@gta-travel.co.th">bkk.inbound.hotelres@gta-travel.co.th</a>	T: +66 2 760 6161
India, Bangladesh, Bhutan, Sri Lanka, Nepal, Pakistan, Indian Ocean	<a href="mailto:dxb.fitinbound.e@gta-travel.com">dxb.fitinbound.e@gta-travel.com</a>	T: +971 4 457 6200
Singapore	<a href="mailto:bkk.fitinbound.c@gta-travel.com">bkk.fitinbound.c@gta-travel.com</a>	T: +65 6500 1696
Malaysia, Indonesia, Brunei	<a href="mailto:bkk.fitinbound.d@gta-travel.com">bkk.fitinbound.d@gta-travel.com</a>	T: +62 21 2939 0149
Cambodia, Laos, Myanmar, Vietnam	<a href="mailto:bkk.fitinbound.e@gta-travel.com">bkk.fitinbound.e@gta-travel.com</a>	T: 66 2 760 6131
China including Guangdong & Hainan provinces	<a href="mailto:pek.fithotels.b@gta-travel.com">pek.fithotels.b@gta-travel.com</a>	T: +86 10 5816 7212 T: +86 10 5816 7214
Hong Kong, Macau, Philippines, Maldives	<a href="mailto:hkg.fithotels.b@gta-travel.com">hkg.fithotels.b@gta-travel.com</a>	T: +852 2102 6162 T: +852 2102 6153
Japan, Guam, Palau, Northern Mariana Islands (Saipan etc)	<a href="mailto:tyo.fithotels.c@gta-travel.com">tyo.fithotels.c@gta-travel.com</a>	T: + 81 3 5791 8466
South Korea	<a href="mailto:sel.fithotels.b@gta-travel.com">sel.fithotels.b@gta-travel.com</a>	T: +82 2 2170 6530 T: +82 2 2170 6532
Taiwan	<a href="mailto:tpe.fithotels.c@gta-travel.com">tpe.fithotels.c@gta-travel.com</a>	T: + 886 2 21 833 516
Africa	<a href="mailto:dxb.fitinbound.d@gta-travel.com">dxb.fitinbound.d@gta-travel.com</a>	T: +971 4 457 6200
Bahrain, Qatar, Kuwait, Oman, Saudi Arabia, Yemen	<a href="mailto:dxb.fitinbound.b@gta-travel.com">dxb.fitinbound.b@gta-travel.com</a>	T: +971 4 457 6200
UAE	<a href="mailto:dxb.fitinbound.a@gta-travel.com">dxb.fitinbound.a@gta-travel.com</a>	T: +971 4 457 6200

Egypt, Jordan, Iran, Iraq, Lebanon, Libya, Sudan, Syria

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T: +971 4 457 6200